



**ΠΑΦΟΣ UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF HOSPITALITY & TOURISM

QUALIFICATION : BACHELOR OF HOSPITALITY MANAGEMENT	
QUALIFICATION CODE: 07 BHMN	LEVEL: 7
COURSE CODE: HPM710 S	COURSE NAME: HOSPITALITY PROPERTY & FACILITY MANAGEMENT
SESSION: JUNE 2022	PAPER: 1
DURATION: 2 HOURS	MARKS: 100

FIRST OPPORTUNITY QUESTION PAPER

EXAMINER(S) MR. G. CLOETE

MODERATOR: MRS. C. SUNDE

INSTRUCTIONS

1. Answer ALL the questions.
2. Write clearly and neatly.
3. Number the answers clearly.

THIS QUESTION PAPER CONSISTS OF _4_ PAGES (Including front page)

Question 1

What do you understand by the following Terms? (16)

- 1.1 "Hotel "(4)
- 1.2 "Exponential Growth and offer relevant examples " (6)
- 1.3 "Budget "(2)
- 1.4 "Sequence Analysis" (2)

Question 2

Management principles are statements carefully designed. Provide a clear definition of Management Principles and provide three (3) relevant examples.

(4 + 6) = (10)

Question 3

A model facility layout should be able to provide an ideal relationship between raw material, equipment, manpower and the final product at minimal cost under a safe and comfortable environment. An efficient and effective facility layout need to adhere to certain objectives. Briefly discuss these objectives. (Any Five) (10)

Question 4

The role of facility managers(FM's) varies widely from organisation to organisation, but a FM's responsibility may cover a range of areas. Discuss! (10)

Question 5

Effective and efficient facility layout is of paramount importance. Describe briefly the aspect of achieving effective and efficient facility layout objectives, if the following factors can be ensured.

(8)

Question 6

Facility layout, designing, techniques, types and implementation is influenced by various factors. These factors vary from industry to industry but influence facility layout. Discuss

(32)

- 6.1 Facility layout designing
- 6.2 Design of Facility Layout
- 6.3 Design Layout Techniques
- 6.4 Types of Facility Layout

Question 7

Guests stay in Hospitality establishments where interiors are good looking and convenient, for pleasure or for necessity and in each case they will require comfort, good food and service which are all dependent on good planning and organization throughout the establishment. Discuss Modern trends in planning Hotels! (14)

[100]

Good Luck !